

## Homes for Scotland Quality Awards 2011

<p><i>Winner of Customer Assistance Award</i></p>	<p>Sponsored by <b>premier</b> guarantee</p>
	<p><b>Cruden Homes West</b> for its Unique Property Solutions scheme which stood out to the judges as something truly different in a market which has led to a growing range of initiatives from home builders aimed at making a purchase easier.</p> <p>Partnering with a council and credit unions, the group offers an alternative funding package to purchasers, often providing higher loan to value ratios and deposit funding loans.</p> <p>The judges were also impressed by the way in which this unique package was delivered, through a community-based 'one stop shop' which offered a more personalised and specific service. Strong customer testimonials demonstrated the value of this approach, while impressive sales figures underlined its success.</p>
<p><i>Winner of Sustainable Design Award</i></p>	<p>Sponsored by <b>NHBC</b></p>
	<p><b>Halliday Fraser Munro</b> for its Marconi Road development in Fraserburgh. The judges were impressed by the wide-ranging social, environmental and economic strategy of this scheme as well as by the impressive attention to detail in the measurement of its sustainability benefits.</p> <p>The judges particularly enjoyed the lively and colourful aesthetic of the homes, and the quality of the public realm designed to encourage safe and enjoyable pedestrian movement.</p> <p>In their view, Marconi Road delivered a family-friendly environment which celebrates its historic associations, substantially reduces its environmental impact, and sets a new standard in energy efficient construction which should substantially reduce energy bills.</p>

**Winner of Skills & Resourcing Award**

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**McTaggart Construction and Cruden Building Renewals** for their work with the Govan Action Plan.

This entry impressed the judges with its partnership working, development of construction skills and opportunities for school leavers and jobless adults.

Community benefit clauses in the contracts helped secure apprenticeships for more than 40 local residents, career development opportunities for 20 current employees and jobs and work experience for many others.

The clear measurable benefit in terms of jobs and careers was impressive and resulted not just from investment in the housing sector but from strong partnering between agencies to deliver a positive legacy on the employment front.

**Commended:**



**Glasgow Housing Association** for the scale of its achievements in creating jobs and training opportunities.

As a result of new build contract requirements, around 60 new employees were recruited, almost all of them were Glasgow city residents, with the vast majority having been previously unemployed.

**Winner of Environmental Corporate Social Responsibility Award**

*Sponsored by*  
**Paul & Williamsons LLP**  
Solicitors



**Mactaggart & Mickel** for its creativity and innovation which are highly replicable across the industry as well as for its clear evidence of the resulting measurable benefits.

Staff were clearly involved in its 'whole life-cycle' approach to waste management which led to significant and demonstrable improvements in recycling rates and an impressive 90% reduction in waste going to landfill.

**Winner of Health, Safety & Well-being Award**

*Sponsored by*  
**CITB Construction Skills**



**Forster Roofing** for its exemplary commitment to the health, safety and well-being of its staff, proving that the industry can set impressive standards regardless of size.

A comprehensive three-year plan saw the company achieve its initial aim of reducing the number of reportable accidents to zero. But what sets Forster Roofing apart is the way in which it has clearly embraced wider issues related to well-being. This goes well beyond employee benefits packages to include training in managing mental health issues at work and campaigns on sun awareness, drugs and alcohol. The good practice demonstrated has also been recognised through their achievement of a Healthy Working Lives Award.

**Commended:**



**Cala Homes** for showing a commitment to health and safety which has delivered significant reductions in accident rates, giving them the lowest accident incident rate amongst the top 20 UK house builders for two years' running.

In achieving this, Cala Homes have also reduced their accident incident rate by 90% in the past three years.

Cala have demonstrated good practice by actively involving their workforce in problem solving, and a highly pioneering approach which has led to the introduction of face-fitted dust protection for staff, and the development of an innovative safety solution in respect of roughcasting.

**Winner of Local Authority & Key Agency Working Award**

Sponsored by



**Springfield Properties, Dunedin Canmore and Rettie & Co** for their ground-breaking approach to delivering a new mid market rental product for an emerging new market.

Delivering 35 new one, two and three bedroom apartments at Milton Road East, Edinburgh, of which 18 will be transferred to mid-market renting through the Rettie “Resonance” scheme, this project required a brand new approach to funding and risk management.

The judges were impressed by a pro-active approach to planning and the demonstration of how this new funding and delivery model can work without public subsidy while maintaining quality and affordability for the growing numbers of households unable to access traditional social renting or full market priced housing.

**Commended:**



**I & H Brown** for its creative approach to taking forward production of a development framework for an area at Banknock in Falkirk.

Working closely with Falkirk Council, Scottish Water, SNH, Transport Scotland, A&DS and local community groups, I & Brown has successfully bridged a gap between what is contained in the local plan and a detailed master plan, effectively producing a better understanding of the investment required and flexibility needed to improve confidence around the deliverability of the proposals.



*Judges' Award*



The judges wanted to reward both **Highland Housing Alliance** and **Highland Council** for their achievement in creating **Scotland's Housing Expo 2010** - a showcase of contemporary housing which also acts as an exemplar in place-making.

The Expo successfully attracted large numbers of visitors during its exhibition stage and also delivered a firm foundation for a sustainable community including the provision of a new primary school.

The judges were particularly impressed by the visual excitement of the wide variety of architectural designs which successfully demonstrated how different lifestyles and aesthetics can exist in a harmonious context.

Scotland's Housing Expo has set a very high standard for this kind of exhibition, and made it truly sustainable by embedding it into a proper community context.

*Special Recognition*



The judges wanted to give special recognition to the City of Edinburgh Council Planning Service for the proactive and innovative way it has approached working in partnership with the housing building sector in general and particularly over the past year.

At a time of severe economic uncertainty for all house builders, City of Edinburgh Council has taken an enlightened approach to planning and development, delivering effective collaboration, better communication, shared expectations and a mutual understanding of the process. In economic terms, this has delivered 16 new housing sites in the capital in the past year, more than in the rest of Scotland.

This is an excellent example of leadership, which blazes a trail for other local authorities to follow.